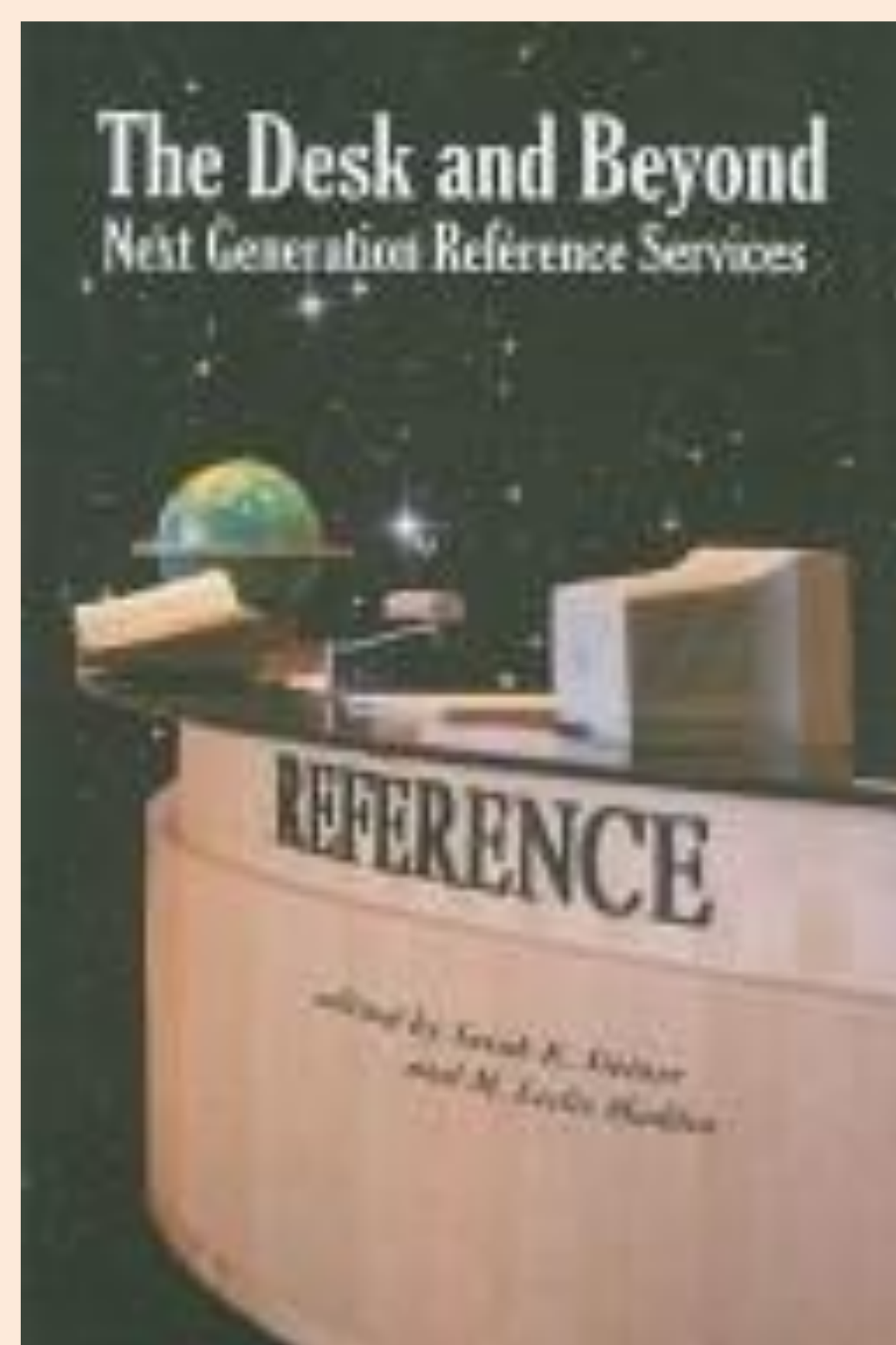


Introduction

- NJ Vale Reference Services Committee Projects:
 - Explore new reference models
 - Survey of Vale Libraries: Reference Survey
 - Southeastern Oklahoma University's survey: "Shall we get rid of the reference desk?"
- Presentations given at Vale annual conference and Palinet REFolution Conference in winter 2009



The Desk and Beyond: Next Generation Reference Services
Editors: Sarah K. Steiner and M. Leslie Madden

Book provided ideas for survey and presentations

Logistics:

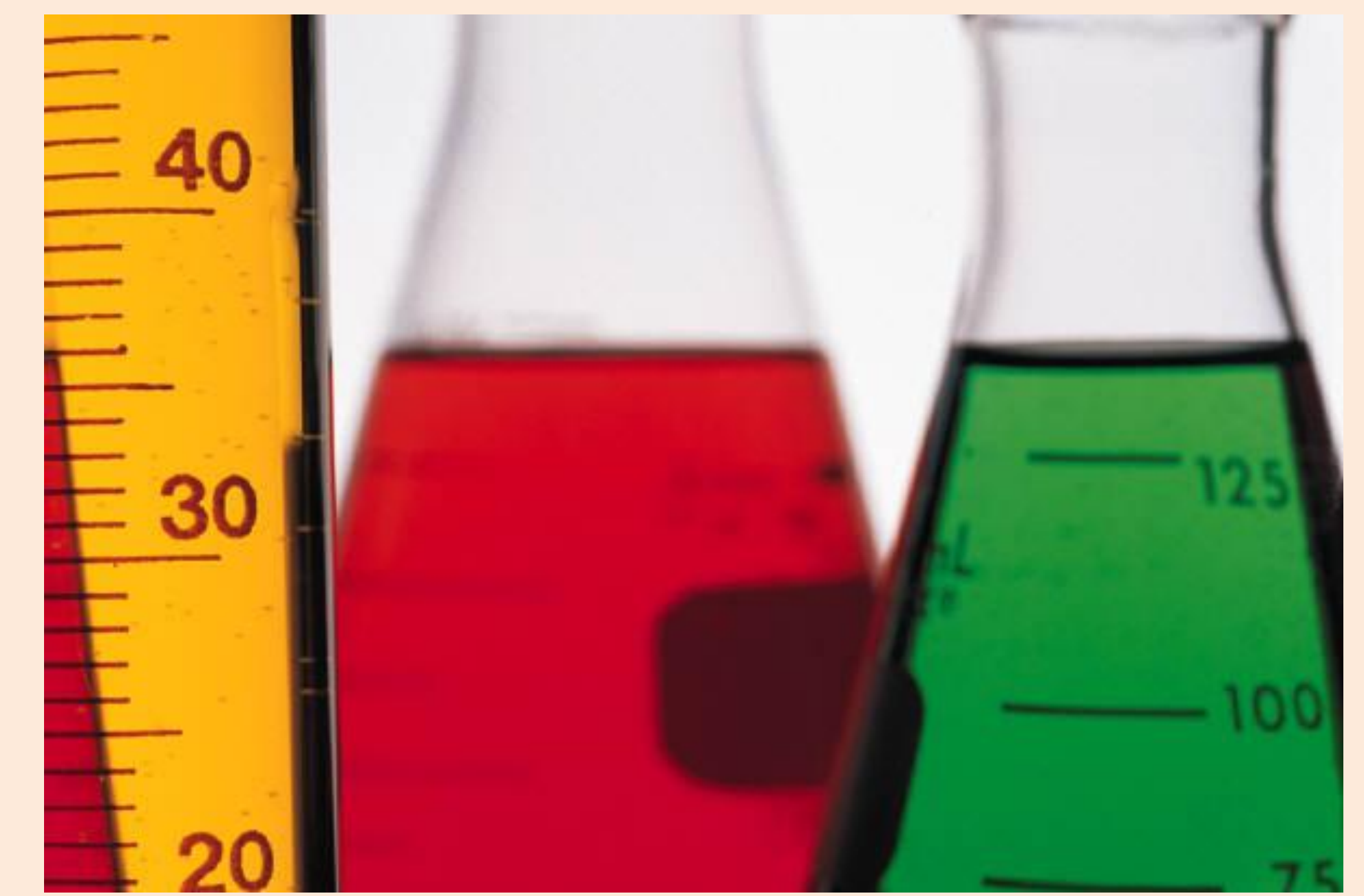
- Reserve space in student study lounge in Science Hall to set up reference service
- Emails sent to faculty to announce dates/times to students
- Laptop with SciFinder installed on desktop borrowed from Moore Library
- "Got Questions?" Flyer taped to cover of laptop with list of dates and times of service

Got Reference/Research Questions??

Stop by Student Study Area in the Teaching and Learning Center for help:

Tuesday, Nov. 27th, from 1:30-3:30 PM
Wednesday, Nov. 28th from 10 AM-Noon
Friday, Nov. 30 from 9:30-11:30 AM

Pat Dawson
Science Librarian/pdawson@rider.edu



- Field Librarian in student study lounge in Science Hall
- Flyer with list of days and times for service posted on back of laptop
- Student studying in background

FALL 2007 Results:

- Thanksgiving occurred very early; service scheduled after the holiday
- No students; contacts made with faculty
- Feedback from faculty

Comment from faculty member:

"By the way, Pat, this is a great idea. Thinking outside of the libr...er...the box. So simple, but it never occurred to me as a possibility. ...Don't get discouraged if you don't have a great turnout. It's such an innovation that nobody knows what to do with it. I encourage you to try it again."

Results FALL 2008:

- Followed faculty member's advise and tried again
- Conducted "House Calls" to faculty
- Arranged more sessions before the Thanksgiving holiday
- Tried different days of the week and times



"House Calls" to faculty

- Delivered cactus donation from library
- Discussed book recommendations



Student's professor called him on cell phone, read days and times that I would be there to help him with his research. He came by about a half hour later.



Their professor hand-delivered these students to me. We worked together for one hour on researching their topic and one of them came over to the library later while I was covering the reference desk. We found all of the needed articles for her topic and it saved them both time.

Feedback:

"I heard that the students appreciated the fact that you came over to the Science Building last year to help." email from faculty member, 1/2009

Conclusions:

- Good feedback from students and faculty
- Opportunities to meet new faculty
- Garnered book recommendations
- Interesting discussion about citations with faculty member
- Three library instructions scheduled; one for fall semester and two for spring semester

Next Steps for Field Librarian Reference/Outreach:

- Try earlier times before Thanksgiving
- Not to early to interfere with library instruction scheduling
- Continue to explore field librarian opportunities

Next Steps for Vale Survey on Reference Services in NJ Academic Libraries:

- Purpose of survey: determine what types of reference services offered in academic libraries in NJ
- As co-chair of Vale Reference Services Committee, continue to work on Vale Reference Survey

Pilot of draft of survey conducted in June

Submit final draft to Vale Executive Board

Administer survey to Vale members-September

Analyze results during Fall 2009

Report results at 2010 Vale annual conference



Have laptop will travel!